

## LASSE BYRDAL

### Data:

Name: Lasse Byrdal  
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12149 Johanneshov  
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Mobil: 073 040 1717  
Born: 22-08-1976



### Education:

1998-2000: New Media Manager, on Erhvervsakademiet in Køge, Denmark  
1994-1996: HF on Himmelev Gymnasium in Denmark  
1992-1993: 10th grade on Glamsdalens Sports School in Denmark  
1983-1992: 1-9th grade on Baunehøj school, Jyllinge in Denmark

### Professional background:

#### 2012 - Present

Customer Service at Edrington (Sweden)

In customer service, I receive and record orders from customers throughout the north, with a focus on the Danish market. I deal with issues related to supplies and delivery times and customer related issues with tight deadlines.

#### 2008-2012:

Claims adjuster at the insurance company, Moderna Försäkringar (Sweden)

Claims adjusting by phone and email for customers in Denmark. I was responsible for training the staff of Elgiganten, Denmark in sales and advising about insurance.

#### 2007-2008:

Project Coordinator at Porsdal & Nielsen in (Denmark)

Coordination of construction projects, which involved planning, budget, customer contact and supervision of the staff.

#### 2006-2007:

Country Manager in Avoriaz, France for Trier skirejser (Denmark)

Responsible for seven ski resorts in France, with up to 30 guides/tour leaders. I was participated in hiring staff, planning and organizing training courses for guides and tour leaders.

#### 2006-2006:

Consultant at LensWay,( Sweden)

Support by phone and email for customers in Denmark and England as well as responsible of the Danish website. (www.lensway.dk)

#### 2004-2006:

Destination Manager in Avoriaz, France Trier Skirejser (Denmark)

Responsible for eight guides/tour leaders and the destination worked optimally.

**2003-2004:**

Teacher at Syvstjerneskolen, Værløse (Denmark)

I taught in Danish, mathematics and history in the seventh grade and math, science and sport in the third grade. I was also a supporting teacher for students with special needs.

**2000-2002:**

Media Assistant at Jubii.dk (Denmark)

I was responsible for all offline and online marketing of all Jubii's services, from ad production, budget to media planning and coordination of campaigns and monitoring and reporting.

**1991-1998:**

Earlier I have had various jobs as sales assistant, preschool teacher and even as a firefighter.

**Commitment:**

2000-2006: Member of the board of Glamsdalens sports school

1993-1999: Vice chairman of the board for former students from Glamsdalens sports school

1989-1991: Student representative of the board of Gundsø Music School.

**IT skills:**

MS Office: superuser

SAP : user

Apple OS X: superuser

Adobe Photoshop CS6: superuser

**Knowledge of languages:**

Mother tongue: Danish

Fluent : English

Almost fluent: Swedish

Beginners: Norwegian, French

**Hobbies:**

I love spending time with my family and friends.

I love playing music.

I love taking pictures.

I love playing handball.

I love skiing

Yes, I don't have enough sparetime